

Good For Enterprise

Trial Worksheet



Introduction

Use this worksheet as a tool to help guide you through the Good for Enterprise Trial.

Project Plan and Milestones

Below is an outlined project plan with milestones you may find useful to keep you on track.

Activity	Notes	Completed
Define Business Initiatives		
Critical Business Initiatives Defined		
Challenges Defined		
Solution Criteria Defined		
MILESTONE Completed:		<input type="checkbox"/>
IT Discovery		
Identify Current Mobility Infrastructures and Solutions		
Identify Good Trial Technical Scope		
Define Success/Acceptance Criteria		
Identify Target Date for Pre-Install Checklist Completion		
Identify Target Date for Good For Enterprise Installation		
MILESTONE Completed:		<input type="checkbox"/>
Trial Start		
Install Good For Enterprise Server		
Good Admin Training		
Good Server Policy Definitions		
Initial Device Provisioning (IT)		
Complete Good Mobile Control Test Cases		
Complete Good Mobile Messaging Test Cases		
MILESTONE Completed:		<input type="checkbox"/>
Trial Second Week		
Stakeholder Device Provisioning		
Complete Weekly Good Trial Project Call		
MILESTONE Completed:		<input type="checkbox"/>
Trial Third Week		
End User Surveys Completed		
Review and Close Out any Technical Inquiries		
Discuss Trial Activities and Next Steps		
MILESTONE Completed:		<input type="checkbox"/>



Trial Worksheet

Test Scripts

You may find the test scripts below useful to help you thoroughly test the key components of Good for Enterprise including Good Mobile Control, Good Mobile Messaging and Good Monitoring Portal.

Good Mobile Control

Management Server Testing Functions

- Log into GMC using a GoodAdmin Account**
- Set up Role-Based Administration** under the Roles Tab in the GMC (GMC Must be Installed Using an AD GoodAdmin Account)
 - Log in Using a Non-GoodAdmin Account that is Part of a Roles-Based Administration Group
- Create Policy Group**
 - Define Handheld Authentication (Good Mobile Messaging Password)
 - Define Messaging Mailbox Syncing Options
 - Enable or Disable Contacts Integration for Local Contacts Replication to Native Contacts DB
 - Configure Provisioning Policy around OTA PIN and OTA Email
 - Configure Compliance Manager Rules for Android, Mac OSx, and Windows Mobile
 - Define Software Deployment to Blacklist any Operating Systems not Supported
 - If Deploying Mac OSx Devices, Please Configure Configuration Policies Accordingly
- OTA Email Template Customization**
- Add User to GMC**
- Provision User Using Account Added to GMC**

Good Mobile Messaging

Secure Email and PIM Testing Functions

- Define Device and/or GMM Client Password**
- Configure GMM Preferences**
 - Set up GMM Signature
 - Enable Contacts Synchronization within Preferences if GMC Server Policy is Enabled
 - Enable and Define Sub-Folder Synchronization
 - Define Sounds and Notifications for New Email and Reminders
 - Go into OS Settings to Control Global Sounds and Vibrate Settings
- Test Good Mailbox Functionality**
 - View Emails in Inbox
 - View Emails in Sub-Folders (Sync's Folders Sync Last 100 Emails)
 - Move Emails from Folder to Folder
 - Reply to Emails: Reply, Reply All, Forward, Delete, and Move
 - Search for Emails: From, Subject, or Both
 - Sort Emails: Date, Sender, Subject, Priority, Unread, Flagged
 - Flag Email for Follow Up
 - Delete Email
 - Compose Email to Outlook Contact
 - Compose Email to Corporate Directory Contact
 - Use Edit Function to Move or Delete Mass Emails
 - Verify New Email Alerts



Trial Worksheet

Test Good Calendar Functionality

- Accept Calendar Invite
 - Accept Without Comment, Accept with Comment
- Decline Meeting Invite
 - Decline Without Comment, Decline with Comment
- Create Meeting Invite
 - Using Contact from Corporate and Personal Address Book
 - Exchange Users Test Viewing Free/Busy Data
 - Exchange Users Test Booking a Resource if Supported
- Create a Reoccurring Meeting Invite
- Create a Private Meeting Invite
- Verify Calendar Reminders Within Good Application
- Verify Calendar Reminders Outside Good Application

Test Good Contacts Functionality

- Search for Contact
 - Search for Personal Contact
 - Search for Corporate Directory Contact
- Edit a Personal Contact
- Add a Personal Contact
- Make a Phone Call from Good Contact
- Create a Text Message from Good Contact
- Validate Good Contacts Integration from Good to Native (If Policy Enabled on GMC)
 - Check Good Preferences to Enable or if Policy is Supported (If Grayed Out, Not Supported)
 - Go to the Native Contacts Application on Device
 - Verify Good For Enterprise Native Contact Group is Visible in Native Contacts Application
 - Verify Only Define Fields within GMC Policy are Being Synchronized Over

Good Monitoring Portal

Online Web Based NOC Portal

- Log Into the Good Monitoring Portal (www.good.com/gmp)
 - Log in Using Non-GoodAdmin Account that is Part of Roles-Based Administration Group
- Set Up Accounts for Other IT Admins, for Access to Corporate GMP Account
- Add Good Servers to be Monitored Within GMP Corporate Account
 - Go into Monitor Server Section and add GMM and GMC Server to be Monitored
- Search for Provisioned User to View Device Details and Connection Status
- Access and Review Good License Portal
 - GLP is Used to Review Users/Carriers/Data Plans
- Access Good Support Portal
 - Review Supported Device List
 - Review Support Case Email Submission Portal
 - Review Good Support Knowledge Base Portal



Trial Worksheet

Good For Enterprise Trial Summary	
Trial End Date	[Date]
Successes:	<ul style="list-style-type: none">[Insert Successes]
Gaps:	<ul style="list-style-type: none">[Insert Gaps]
Next Steps:	<ul style="list-style-type: none">[Insert Next Steps]
Status:	<ul style="list-style-type: none">Approved or Not Approved