

**Good Mobile Messaging™ Server Version 6.3.2
Good Mobile Control™ Server 1.3.3
for IBM Lotus Domino**

Reverting to the Previously Installed Good for Enterprise Version

Updated 01/09/12

This note documents the steps to take to downgrade (uninstall current, reinstall previous) from Good Messaging Server Version 6.3.2 and Good Mobile Control Server 1.3.3 to the previously installed version. In some cases, administrators will prefer to upgrade their Servers to Version 6.3.2/1.3.3 while maintaining a strategy that allows them to revert to their current Server version smoothly in the event that difficulties are encountered

Notes:

1. Before performing the uninstall or install, the Domino server on which Good Messaging Server runs should be shut down; this should stop the Good Messaging services. You need to verify that the Good Management and Good Messaging services have stopped, using Microsoft Windows service control.
2. If a Server is downgraded, the latest Server's new features will no longer function on the current Client.

The procedures described in this note for server downgrade are not recommended for general use. Client downgrades are not recommended and not supported.

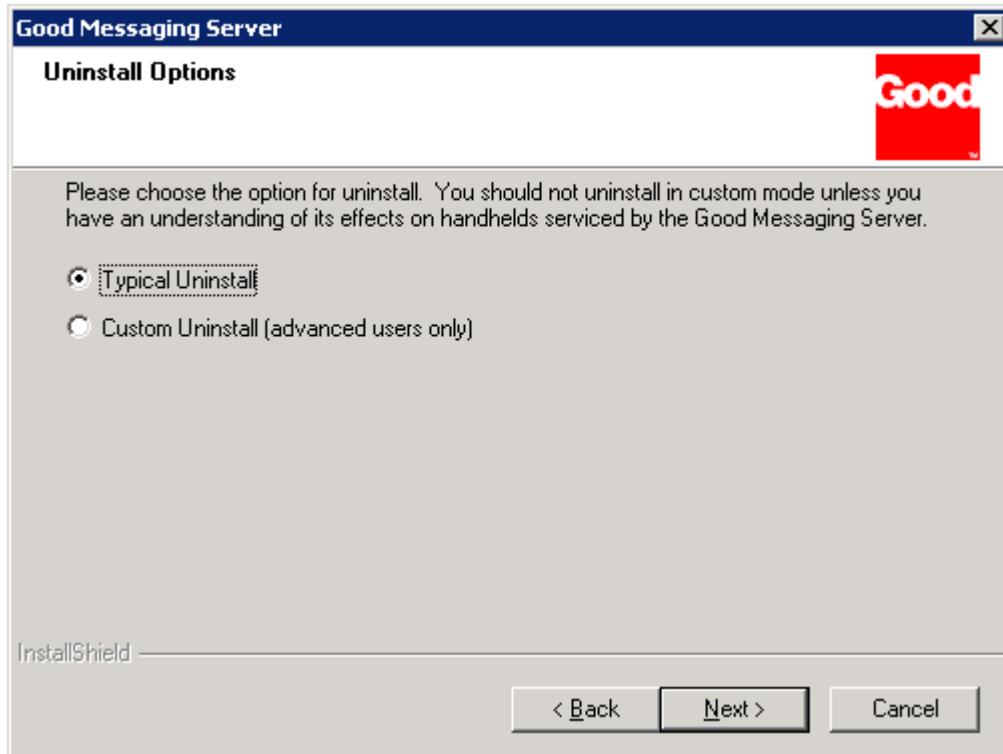
Important: If you downgrade the Good Messaging Server from this release, any devices that you have added after the upgrade will be automatically deleted and will no longer synchronize with the user's account; the Good application will have to be reinstalled on the device and it will have to resync to restore functionality.

Downgrading to versions below 6.0.1 is not supported.

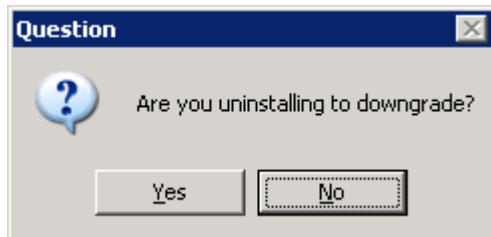
Reverting to the Last Installed Good Mobile Control/Good Messaging Server Version

To revert to the last installed version, simply uninstall this latest Version 6.3.2 Good Messaging Server and reinstall the earlier version, as described in the following procedure:

1. Uninstall this Good Messaging Server version 6.3.2 using the "Typical" uninstall option.



2. When prompted, choose No.



3. Uninstall this Good Mobile Control version 1.3.3.
4. While uninstalling GMC, the “Are you uninstalling to downgrade?” dialog is displayed. Answering Yes will downgrade the GMC database schema to the database version that it was last upgraded from (any new tables/columns in the new version will be dropped). Answering No will not touch the database schema.

In either case, the data in the database remains untouched. Therefore, if you are uninstalling to go back to a previous version, then answer Yes. If you are uninstalling and will be reinstalling with the same or a newer version of GMC, then answer No. If you are simply removing the product from the machine completely, you’ll uninstall the database manually when this procedure is finished; it doesn’t matter how you respond to this prompt.

Whether you answer Yes or No, the current GMC is uninstalled and the data in the database remains untouched. If you answer Yes, you’ll next reinstall your earlier version. If you answer No, you’ll reinstall the current or newer version, or simply leave the machine without GMM and GMC on it.

Note: We recommend that you uninstall GMC with the same account used to install it.

5. Re-install your previous Good Mobile Control version.
6. Re-install your previous Good Messaging Server version.